



araneta city
the city of firsts

ARANETA CITY ASSIST PROMO

MECHANICS:

1. Check out Araneta City Assist on our mobile app or on our website (<https://delivery.aranetacity.com/>) to view the list of stores with delivery service.
2. Contact the store to place an order and discuss mode of payment.
3. Mention the promo code **ARANETACITYFREEDELIVERY** to avail the free delivery service.

TERMS & CONDITIONS:

1. Promo duration is on August 8, 2020, 8:00 am to 6:00 pm only.
2. Promo is valid only with Mr. Speedy Delivery Service through Araneta Assist and does not apply to other delivery service platforms.
3. Promo is valid for motorcycle couriers of Mr. Speedy only.
4. Mr. Speedy can only accept bookings for deliveries within Metro Manila only.
5. Mr. Speedy guarantees delivery within 1.5 hours from time of pick-up from the store.
6. Delivery riders of Mr. Speedy are required to wear face masks, gloves, and other personal protective equipment. They shall sanitize their hands with alcohol or hand sanitizer before and after handling the items/s, bring food-grade thermal/ insulated bags for storing food items while in transit, and observe at least 1- to 2-meter distance when transacting with customers.
7. Other miscellaneous charges such as toll fees, village/ subdivision entrance fees, and condo parking fees shall be charged to the customer.
8. For cashless transactions, customers must submit any proof of payment to the store personnel before proceeding with the delivery.
9. Store shall use "PABILI" service for cash on delivery (COD) transactions with a maximum of P1,500 purchase of the items.
10. Store shall be responsible for obtaining the following information for the purposes of delivery: customer's full name, complete delivery address (with landmarks), and customer's contact number. Securing these details is covered by the Data Privacy Act.
11. Store understands and accepts that discrepancies and inaccuracies in the order information provided to Mr. Speedy may result in delays in delivery and/or misdelivery. If the inaccurate information provided results in non-delivery or inability to fulfill the delivery, the order shall be returned to the store, with the latter paying for the delivery fee. Should the store choose to have the order re-delivered, it shall cover any additional costs.





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12. Mr. Speedy shall be liable to the store (for the full value of the products/items) in case of loss, damage, incomplete delivery, misdelivery, non-delivery, and order cancellation or non-payment of customers due to late delivery (beyond the guaranteed 1.5 hours).
13. In case of fraudulent orders (prank callers, customer/recipient not found in the address provided, etc.), both Mr. Speedy and the store shall each bear its own costs.
14. Store shall directly handle and answer all customer issues related to or connected with the quantity, quality, condition, packaging, handling, late delivery, misdelivery, and/or non-delivery of orders. Store shall communicate with Mr. Speedy to address the issues.
15. For each delivery, Mr. Speedy shall provide the store an electronic transaction slip as proof of the rider's receipt of the products/items for delivery.
16. While Mr. Speedy ensures the availability of its mobile app at all times, it shall not be liable if the same is unavailable for any period of time. The availability of the mobile app depends on its compatibility with the store's mobile device, and the stability of the device's internet connection.
17. Mr. Speedy and the store mutually agree to defend, indemnify, and hold each other harmless from and against all claims of third parties, and all associated losses or damages, to the extent arising out of each party's own breach, gross negligence or willful misconduct in performing any of its obligations under these terms and conditions.



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assist

Get your Araneta City favorites delivered
for free straight to your doorstep

August 8, 2020

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